# Morbidity & Mortality
# to
# Amazing and Awesome

LEG 2019
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# No Conflict of interest

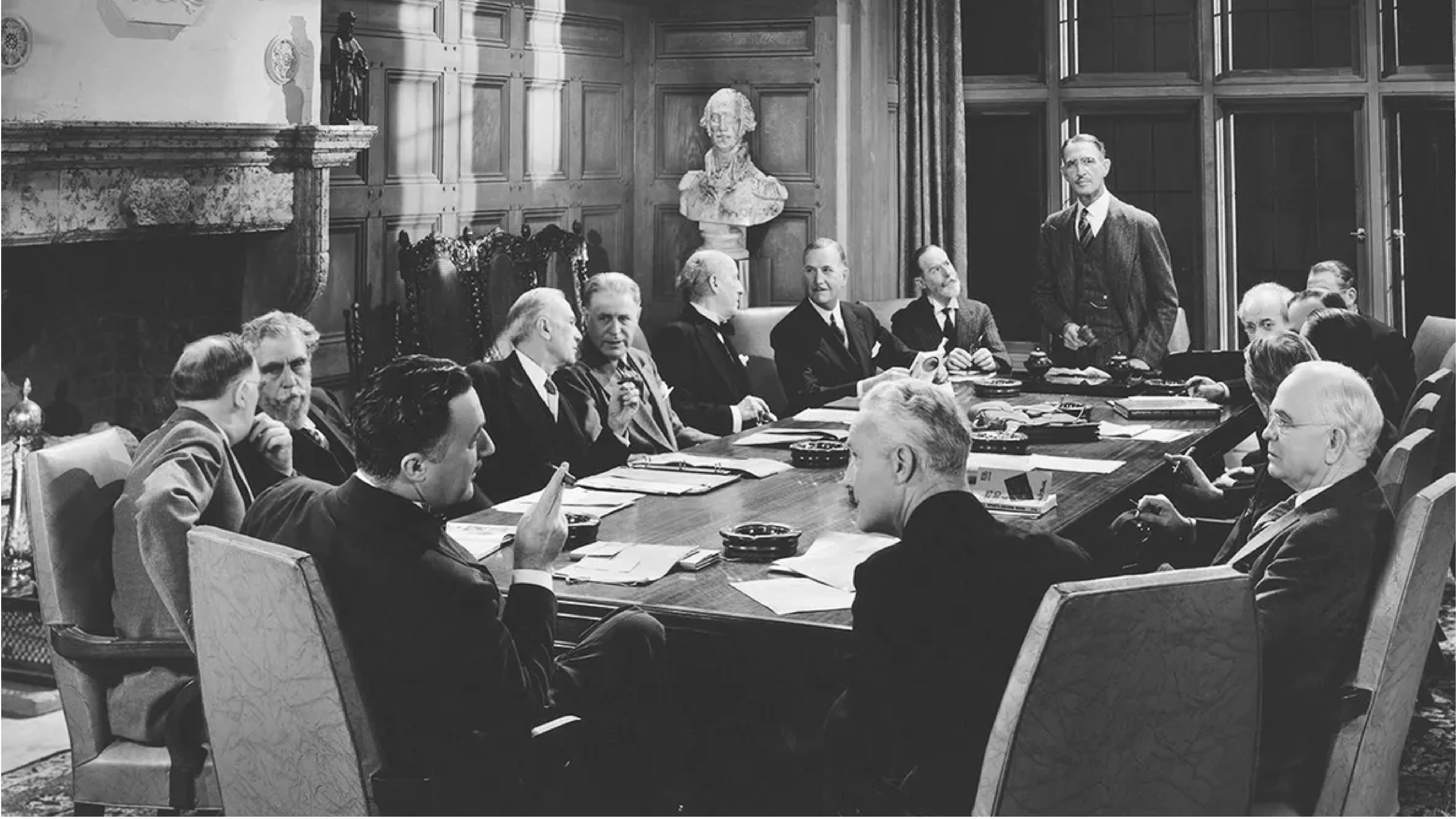
NOAMA Clinical Innovation Opportunities fund
NOAMA AFP Innovation fund
Canadian Association of Emergency Physicians grant

# Objectives

1. Define postive deviance
2. Learn how to structure A&A rounds
3. Apply a structured approach to analyzing an A&A case

“If not, why not”

-Ernest Codman-



# Negative deviance

“Oh no…..”

-Claire Ohle-

Positive Deviance

MRSA
Surgical site infection
Door to needle in STEMI

# Amazing and Awesome

## Rounds

Identify
Analyze
Present
Discuss
Action

Identify

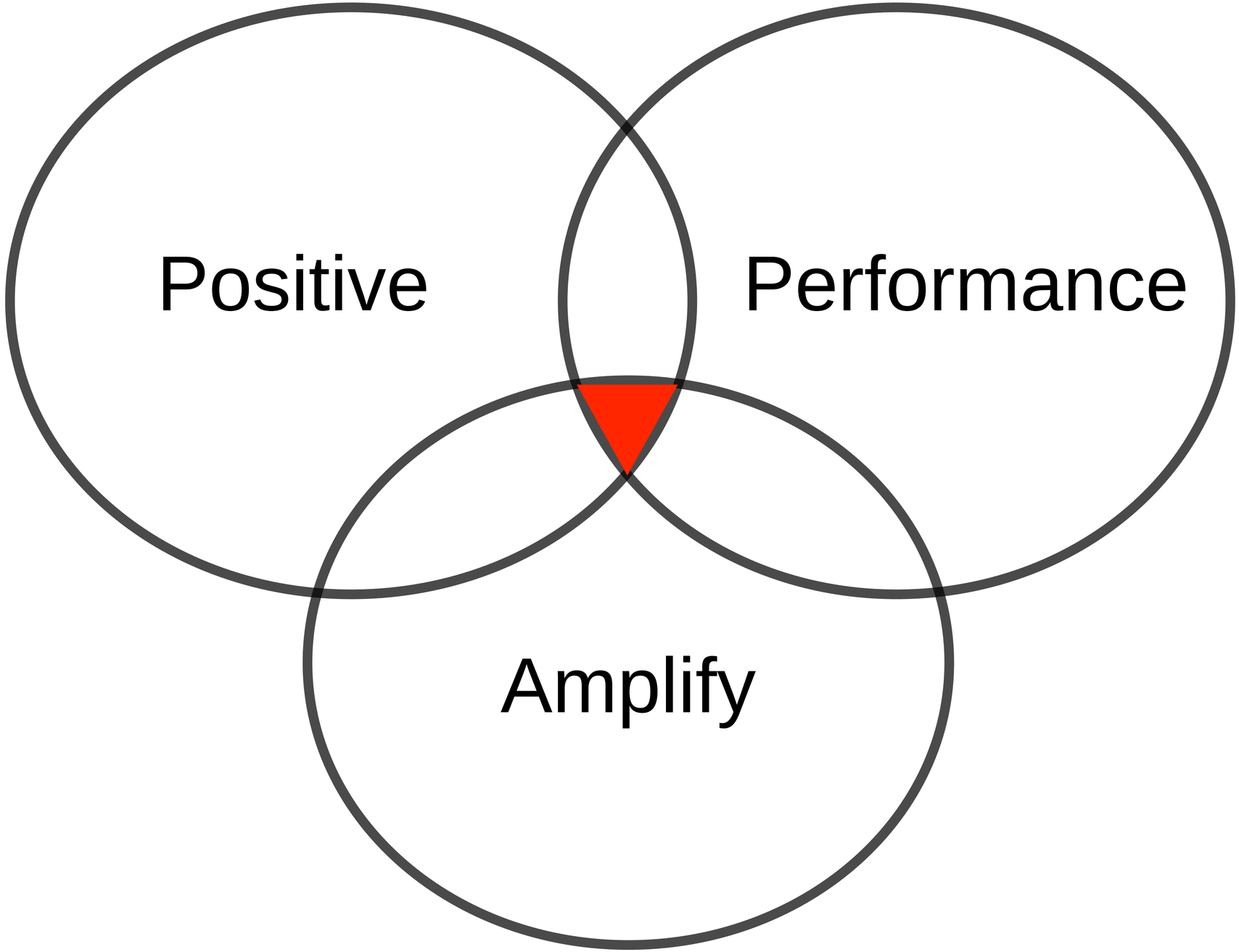
Analyze

Present

Discuss

Action

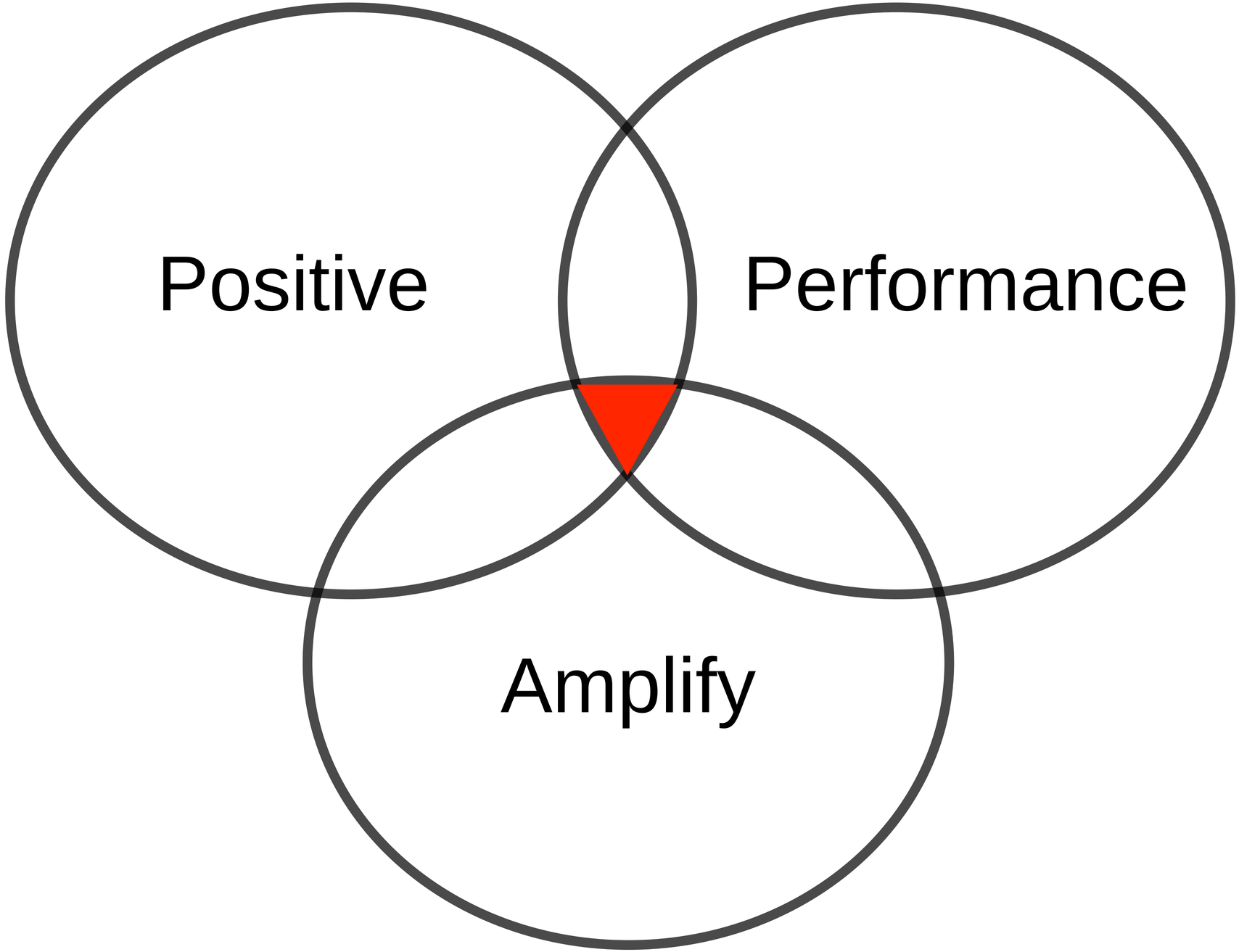
# How do I identify a case?


Positive
Performance
Amplify

# Activity 1

Identify an appropriate A&A case within your own practice, discuss what makes it appropriate

NOTE - A&A is confidential with NO identifying features of the case


Positive
Performance
Amplify

Identify
Analyze
Present
Discuss
Action

# Analyse

Performance domains

What aspects were managed well and why?
How did you see it?
What were your thoughts at the time?

Decision Making

Technical Skills

Communication

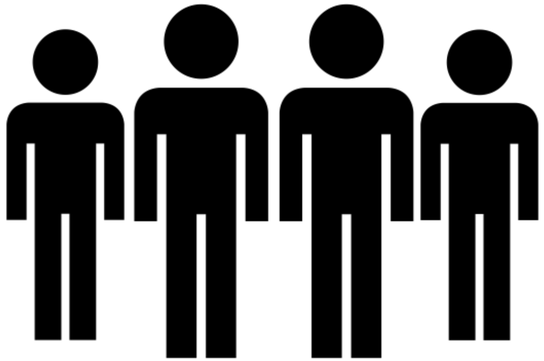
Resource Utilization

Leadership

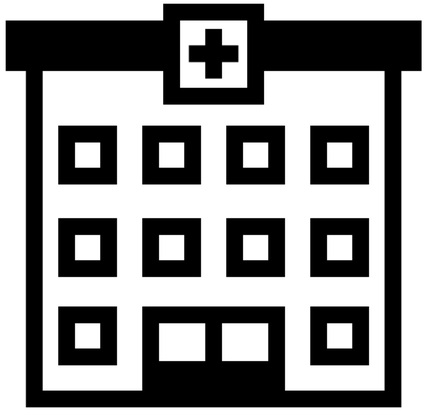
Situational Awareness

Teamwork

Individual



Team



Environment

# WHY?

# Activity 2

Analyze your case by individual, team and environment

NOTE - A&A is confidential with NO identifying features of the case

Decision Making

Technical Skills

Communication

Resource Utilization

Leadership

Situational Awareness

Teamwork

Identify
Analyze
Present
Discuss
Action

# Present

10min Case Presentation
5min Analysis
5min Discuss & Action Items

# Discuss

Performance domains
Action items

# Common Themes

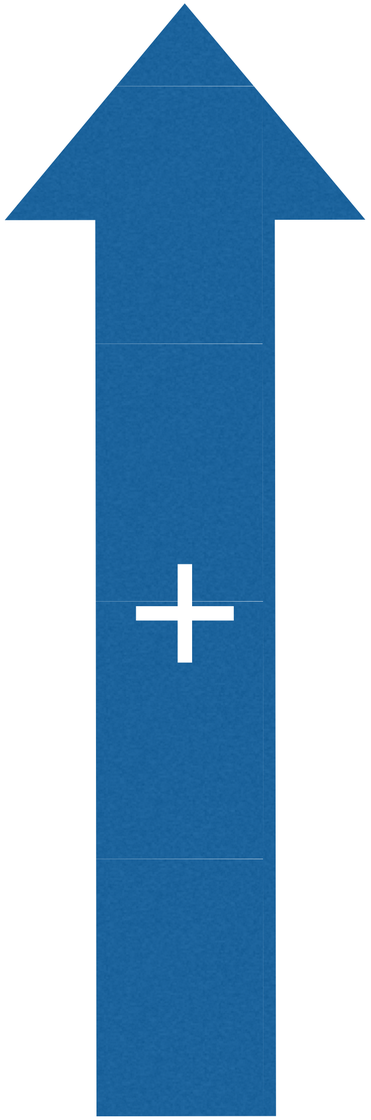
The reluctant champion

I don’t know

True multi disciplinary

Trust

# ACTION



# Culture

Positive
Open
Respectful

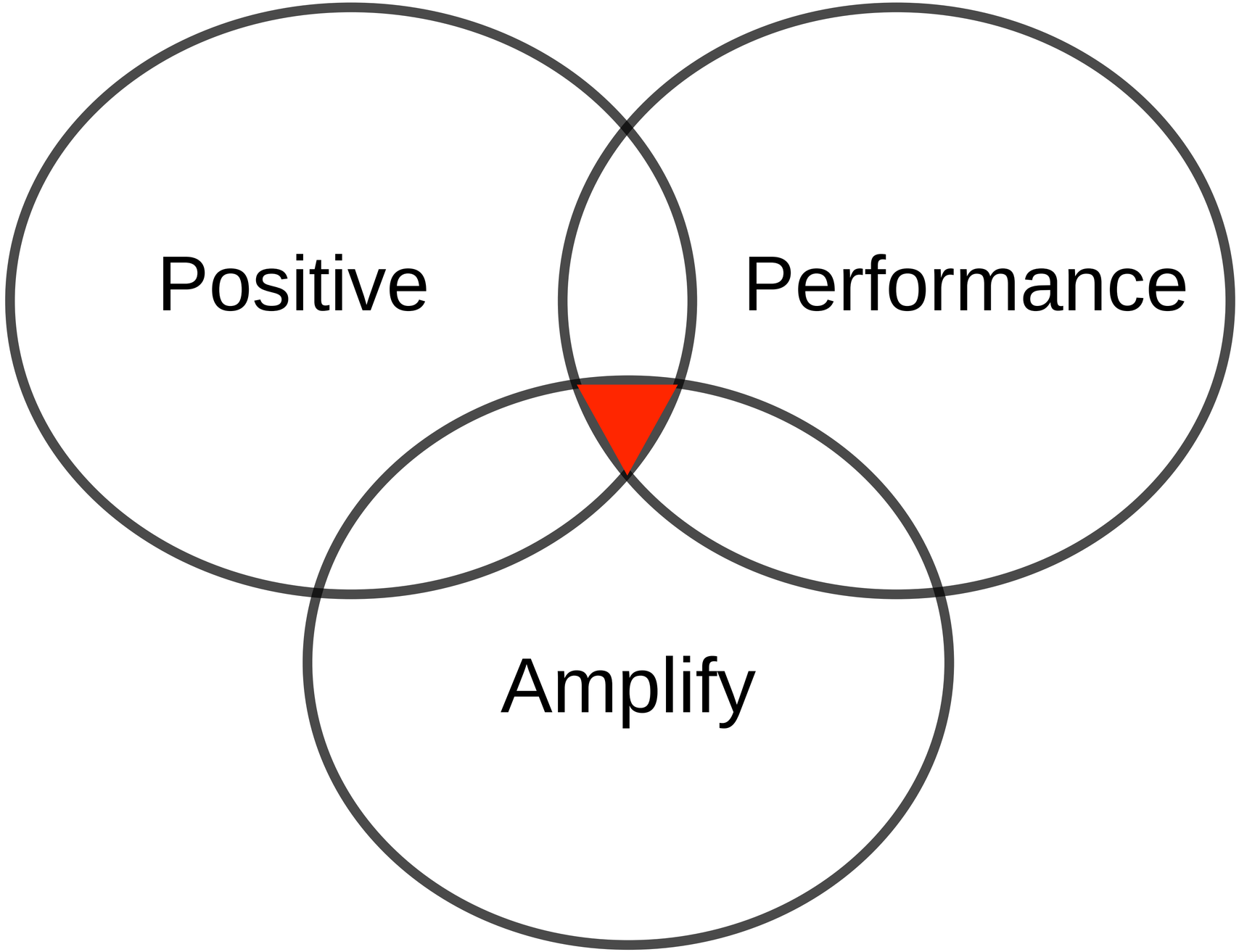
# Specifics

Communication with EMS
Publish case studies
Rapid access to PTSD referral

Invite everyone involved

# Summary

Identify
Analyze
Present
Discuss
Action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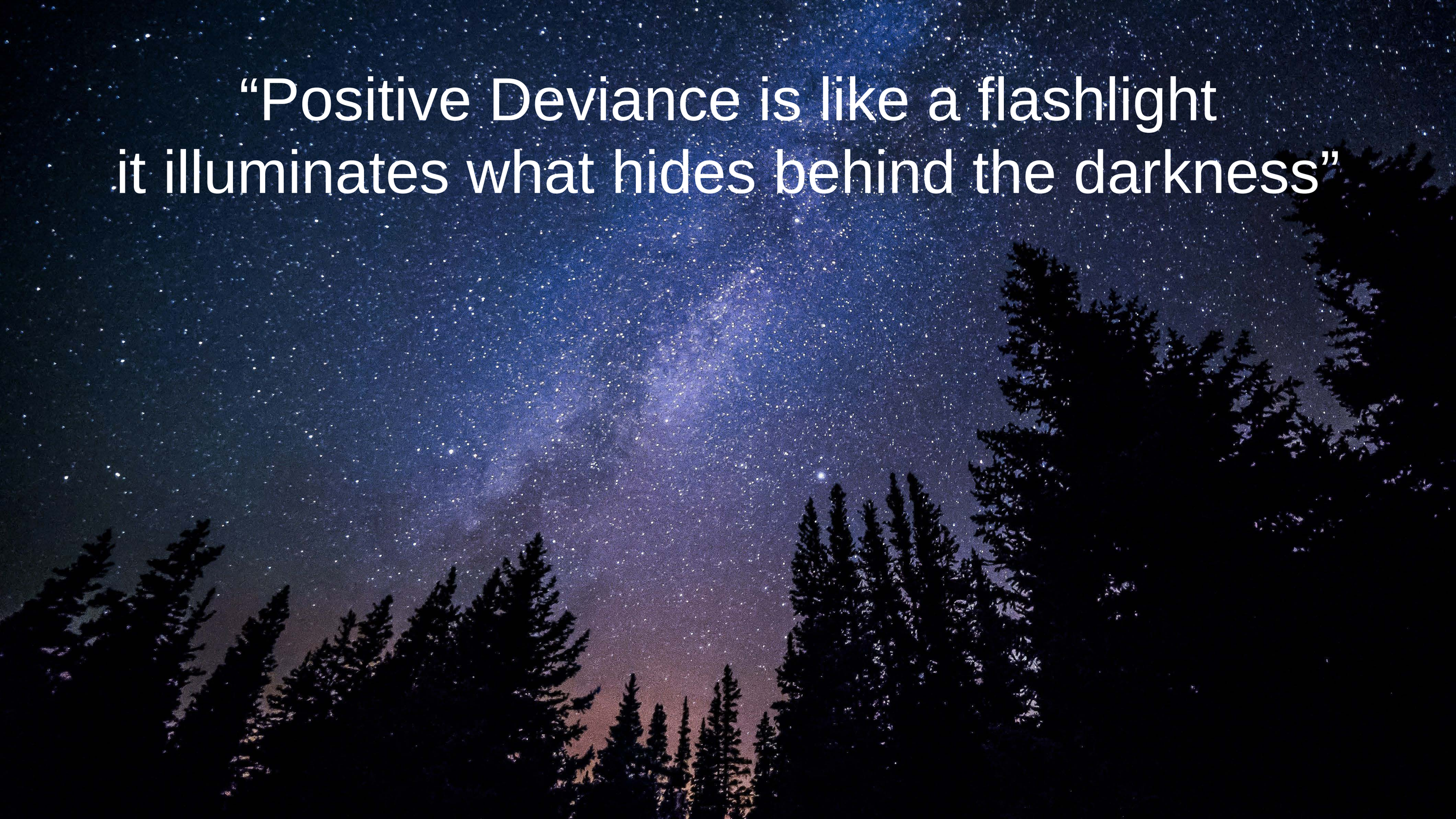
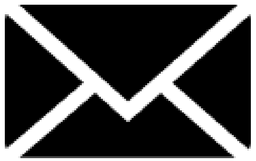

“Positive Deviance is like a flashlight
it illuminates what hides behind the darkness”

@robertohle
@sarah_mcisaac



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